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|  |  | Brandon Miles |
| Profile Dedicated IT consultant with 3 computer/IT related certifications and 7 years of experience. Special Skills include photography, videography and Drone operation. Flexible to work a variety of shifts and overtime. Highly organized, detailed oriented and quick to learn and adapt to new technologies. Demonstrated ability to work in a team and communicate effectively. Contact PHONE:  856-298-3218  EMAIL:  Brandonmiles4377@gmail.com Certification Comptia STRATA Certification  TestOut PC Pro Certification  MTA OS Fundamentals Hobbies Photography  Travel  Video Games  Robotics Club  Dog Sitting  Programming  Skate Boarding  Swimming  Volunteering |  | EDUCATIONKean University Graduated May 2023  BS Information Technology Burlington County Institute of Technology September 2013 – Graduation June 2017  Computer Science Technology WORK EXPERIENCECFG Health Systems, LLC (Marlton NJ) Spring 2016, Winter 2017-2022, Summer 2017-Current   * Manage Help Desk tickets in a timely manner * Respond to customers issues via phone, email and computer chat * Diagnose and resolve computer issues * Build and upgrade computers * Install, make changes, repair computer hardware and software * Follow-up with Customer to ensure issues are resolved * Proficient with Mac and IOS computers * Inventory Management   **Kean University Police Department (Union NJ)**  Fall 2018-December 2022 (During the School Year)   * IT Support * Customer Relations   **Camp Creek Run ( Marlton NJ)**  Summer 2015-2016   * Life Guard * Teaching campers to swim/facilitated water activities with campers * Maintenance of pools/cleaning/testing water   **Chart Well Swim Club (Marlton NJ)**  Summer 2014   * Life Guard for children from community summer camps * General maintenance of the pool areas  **SKILLS** Programming:   * HTML/CSS * Visual Basic * QBASIC * JAVA   Able to Install operating systems  Familiar with Microsoft Office, Mac OS X, and Windows  Operating Drones and experience with drone maintenance or specific software for drone navigation,  Experience assembling raw images, footage, script into a finished product, for social media market. |