Kevin Williams

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**Objective**

To obtain a job to further my career in software engineering and gain firsthand experience working on real-world projects in a professional setting. I am eager to learn and contribute to the team's success while honing my skills and knowledge in software development.

**Experience**

2023 - Present

Server/Bartender | **Twin Hills Golf and Country Club | Joplin, Missouri**

* Communicate effectively with customers, coworkers, and managers to ensure smooth operation of the restaurant.
* Resolve customer complaints or manage unexpected situations.
* Manage time effectively to ensure that all tasks are completed within a given period.

2022 - 2023

**Banquet Server | InterContinental Hotel | Kansas City, Missouri**

* Managed multiple tables and tasks simultaneously.
* Collaborated closely with coworkers to ensure that events were executed smoothly.
* Provided excellent customer service to ensure guest satisfaction.

2020 - 2022

**Customer Service Manager | McKeever’s Price Chopper | Independence, Missouri**

* Used critical thinking skills to identify and resolve customer issues.
* Ensured customers received excellent service and resolved customer complaints.
* Managed a team of 10-15 employees effectively, delegated tasks, and provided guidance and support.

**Skills**

Proficient in C# Programming Language • Strong ability to read and interpret code • Understand the software and hardware behind computer programming • Proficient in binary, hexadecimal, and octal numbering systems, with the ability to convert between them and decimal • Experience with logical operators in C# • Intermediate understanding of python.

**Education**

MAY 2021 - Current

**Bachelor of Science & Computational Math | Missouri Southern State University | Joplin, Missouri**

**Minor in Mathematics | Missouri Southern State University | Joplin, Missouri**